








The left-hand part of the window provides quick access to applications settings.



-  Protection: Click on this icon for Protection options like File AntiVirus, Mail AntiVirus, etc.
-  Scan: Click on this icon for Scheduled / Manual Scanning.
-  Update: Click on this icon for settings to downloading updates.
-  Product Key: Click on this icon to apply the eScan License key.
-  Tools: Click on this icon to access the other tools of eScan like System Information.
-  Help: Click on this icon for online technical help on eScan.
-  Password: Click on this icon to access the eScan password settings.

The right-hand part of the window contains information about the application function selected in the left-hand part, and is used to configure those functions and display tools for performing AntiVirus scan tasks, downloading updates, etc.

Other Buttons:

- [Settings](#) to open the application's configuration window.
- [Start](#) to start a particular feature / module.
- [Stop](#) to stop a particular feature / module.

Other Icons:

-  This icon indicates the module / feature is started
-  This icon indicates the module / feature is stopped.

Reports / Logs

File AntiVirus Section

View Statistics - This will display the statistical report of File AntiVirus like number of objects scanned, name of the virus detected during real-time monitoring.

View Quarantined Objects - This will display the infected files that are quarantined / backup.

View Log - This is eScan AntiVirus report on real-time basis.

Mail AntiVirus Section

View eMail Log - Will contain log of all the emails scanned by Mail AntiVirus.

View Archived Mails - A backup of emails will be shown in this section.

View Report - Summary of all the emails received.

AntiSpam Section

View Quarantined Mails - Will display the mails which have been tagged as spam.
View Ham Mails - Will display all delivered emails and can be used to train an email as spam.

View Report - Will display a summary / report of all the emails that has been received (including quarantined and allowed emails).

Firewall Section

View Current Network Activity - Displays the current status of network connection to the system.

View Summary - A report for Firewall activity will be generated.

View Report - This will display a summary of all the network traffic (incoming / outgoing traffic including allowed and blocked).

Managing License key

In this section:

Adding the Standard License key

Activating the License Key


Adding the Standard License key

- 1 Click on Windows START ▶ Programs ▶ eScan for Windows ▶ eScan Registration. Enter the 30 character License key (in capital letters with hyphen included).
- 2 Click on Apply and then the same will be confirmed informing about License key updated.
- 3 Click on OK.

Activating the License key

1. Next you will see the License Information window which will display the registration status.
2. Right click on the License key displayed under the column Standard Key (30 char).
3. Then click on "Activate Now" button.
4. On the License Information window, select Activate Now radio button and then click on the OK button (Note: you can select I have Activation Code, if you have received the eScan Activation code by email from our register@mwti.net. In this case copy and paste the Activation code in the space provided under Enter Activation Code).
5. In the next window, enter your personal Information in the space provided and then click on the NEXT button (Only email id is mandatory if you don't want to disclose your personal information.).
6. The final window will be the Registration Method. You can select:
 - Online - If this mode is selected, ensure Internet connection is available and then click on NEXT button. A new 60-character Activation code would automatically get added in the License information window. This will activate the license key through its validity period.

- Online - If this mode is selected, ensure Internet connection is available and then click on NEXT button. A new 60-character Activation code would automatically get added in the License information window. This will activate the license key through its validity period.

 NOTE:- For online activation ensure that correct internet settings are configured under "update" settings in ePC.

- Fax – If this mode is selected, a FaxRegister.txt would automatically get generated. You can fax the same to +91 22 28304750. On the receipt of the same, we will send you the Activation code. You can also email the FaxRegister.txt to register@mwti.net.
- Email – If this mode is selected, then a new email will be automatically be composed containing all the details and email the same to register@mwti.net. On the receipt of the same, we will send you the Activation code.

Once you receive the Activation Code (either by Fax or by Email), copy the same as mentioned in point (4).

Features Description

Protection

File AntiVirus - Monitors and safeguards your system on real-time basis against viruses, spyware, adware and other malicious objects as files are accessed. Also, has "Proactive Scanning" feature for suspicious objects.

Mail AntiVirus - Scans all incoming and outgoing mails for viruses, spyware, adware and other malicious objects.

AntiSpam - Based on NILP (Non Intrusive Learning Pattern) technology, intelligently filters all your junk and spam emails.

Firewall - Monitors all incoming and outgoing network activities in your system and also protects from all network based attacks. By default it is set to Limited Filter mode (only incoming traffic is filtered).


Scan - Scan files, folders and all storage devices for threats and irritants in the form of viruses, spyware and other malicious objects.

Update - Updater automatically keeps your system's protection up-to-date from all new emerging species of viruses and other malicious programs which appear frequently.

Product Key - The eScan product needs a license key to operate. The license key also requires to be activated (Please refer to Managing License Key Section for more information).

Tools


- The System Information helps to get detailed system information. This helps in Inventory/Asset Management of a particular system.
- The Send Debug Information helps to create the debug of eScan if you find any problem while operating the program. This debug should be emailed to eScan support team for analysis.
- Download Latest Hotfix helps to download the latest eScan hotfixes.
- Restore Windows Default Settings will restore the original windows setting, like desktop background settings.

 **Registry Monitoring** - Please check for availability on our website.

Help - Help provides you the links to updated online resources that will help to solve your technical queries, problems and tweaks.

- Live Chat - Provides option of chatting with our 24x7 online support team.
- eScan Online Help - Provides comprehensive information of eScan features.
- MicroWorld Forum - Provides a forum for discussions on eScan.

Password - Provides an option to change the eScan administrator password.

 To get more info on advance settings press F1 will redirect you to the online help.

Contact Details

We offer 24x7 support to our customers through email, telephone and live chat.

Chat Support

Chat with our support team at 'escanchat' using: MSN or Yahoo Messenger
escanchat@yahoo.com or escanchat@mwti.net.

Email Support

If you have any queries about our products or have suggestions and comments about this guide, please send them to support@mwti.net .

Asia Pacific:

MicroWorld Software Services Pvt. Ltd.
 Plot No 80, Road 15, MIDC, Marol,
 Andheri (E), Mumbai, INDIA.
 Tel: +91 22 2826 5701
 Fax: +91 22 2830 4750

Registered Office:

MicroWorld Technologies Inc.
 33045 Hamilton Court East, Suite 105,
 Farmington Hills, MI 48334-3385, USA.
 Tel: +1 248 848 9081
 Fax: +1 248 848 9085

For sales enquiry, please write to:

sales@mwti.net

For support enquiry, please write to:

support@mwti.net

For knowledgebase, please visit:

<http://forums.mwti.net>

For Wikipedia, please visit:

<http://www.mwti.net/wiki>

'e Scan™



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Technical Support: **support@mwti.net**

Sales: **sales@mwti.net**

Forums: **http://forums.mwti.net**

Wikipedia: **http://www.mwti.net/wiki**

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MicroWorld Welcomes You!

A few words before you start

eScan provides the best protection against Viruses, Trojans, Worms and other threats that lurk in the Internet. eScan epitomizes the next generation of AntiVirus software product that handles threats from a new perspective. It is built on the MicroWorld Winsock Layer (MWL) technology. MWL forms a protective screen around your system and is always on guard from the moment you switch on your computer, till you shut it down. Install eScan first. The section "Installation of eScan" provides detailed information to help you install eScan.

Important features are listed below:

- AntiVirus Engine: Intelligent virus detection engine, detects and cleans viruses on the fly.
- Block Spam: Stops offensive mails
- Block Attachment: Specify attachment types to be blocked automatically
- Heuristic Scan Engine: Detects unknown viruses
- Auto-download Updates: Automatically download free updates from MicroWorld sites
- Proactive Security: Prevents attacks from new suspicious threats before it attacks the system.
- MWAV Toolkit: MicroWorld AntiVirus Toolkit utility to eliminate Adware and Spyware.


And many more.....

For eScan feature comparison sheet, visit the link below:
http://www.mwti.net/temp/New_eScan10_Features.pdf

We thank you for choosing eScan.

Note: Depending on the subscription, some of the listed items may be unavailable.

Installation of



This section provides information about the software and hardware requirements for your system to install eScan and provides step-by-step instructions for installation.

Software and Hardware Requirements
Your system should have Windows 98/ME/NT/2000 Professional/XP/Vista (32-bit / 64-bit) (Note: SOHO product will not work on server base operating system). Your system should have minimum 128 MB RAM, 256 MB of free hard disk space and a CD ROM drive.

Pre-requisites for Installation
Before installing eScan ensure that the following are done:

- Uninstall any other AntiVirus software.
- Check for the largest free drive / partition and install eScan on that drive / partition.

Note: For Windows NT Workstation, Service pack 6 or above is required.

- Needs Administrator Login to the PC.
- IP address of the Mail Server, where warning messages are to be sent. If authentication for the Mail Server is mandatory for accepting emails, then you will need authentication user name and password to send mails.

Note: For Windows 2000 Professional, Service Pack 4 or above is required.

Installation Process
The eScan Application setup is an Interactive Installation Wizard.
Note: Installing the application from the installation file downloaded via the Internet, is identical to installing the application from the CD. The eScan installation setup file has a .exe extension.

WARNING: We recommend closing all applications before proceeding with the installation.

In this Section:
STEP 1 - Language selection for eScan
STEP 2 - Installation Wizard's Welcome Screen
STEP 3 - License Agreement
STEP 4 - Selecting the Installation Folder
STEP 5 - Final Summary report before Installation
STEP 6 - During the Process of Installation
STEP 7 - Completing the Installation

STEP 1 - Language selection for eScan
Select the language to use during the installation from the drop down box and click on the OK button. Languages available are English, Deutsch, Finnish, French, Icelandic, Italian, Latin Spanish, Portuguese (Brasileiro), Spanish.

STEP 2 - Installation Wizard Welcome Screen
Next, the WELCOME screen will indicate that the installation is about to start. Click NEXT button to proceed with the installation or click CANCEL button to cancel the installation.

STEP 3 - License Agreement*
This window contains the End-User License Agreement (EULA) for eScan Software Product. Read it carefully, and if you agree with all terms and conditions of the agreement, select "I accept the terms of the license agreement" and press the NEXT button and the installation will be continued. To cancel the installation, press the CANCEL button or click BACK button to go back to the previous window.

STEP 4 - Selecting the Installation Folder
During this step you will be asked to identify the folder on your computer into which the application will be installed. The default path is:
<System Drive>\Program Files\eScan for 32-bit systems.
<System Drive>\Program Files (x86)\eScan for 64-bit systems.

Note: You can specify a different folder by pressing the BROWSE button and selecting a folder. To proceed with the installation press the NEXT button.


STEP 5 - Final Summary report before Installation
This window will show the summary of the options selected like destination of the installation location. This step completes the preparation for installing the application on your computer. Click on the BACK button if you want to review or change any settings. Click on the INSTALL button to proceed with the installation. The installation files will start copying to your computer.

STEP 6 - During the Process of Installation
During the process of installation, eScan software will search for other AntiVirus programs which may conflict with this application. If any such programs were detected we recommend


you to uninstall them before you proceed. (Please refer to Pre-requisites for Installation section). During the process, eScan will execute the Anti Virus & Spyware Toolkit utility and scan the system for any viruses and disinfect the same.

Next, the license information window will be displayed. Enter the eScan product key in the space below "Enter License Key" text (Please refer to Managing License Key Section for more information).



STEP 7 - Completing the Installation
The Installation completed window contains information indicating completion of the installation of the application on your computer. This will indicate whether it is necessary to restart the computer to correctly complete the installation.

 Note: If you have uninstalled previous version of eScan, and when you start with step 1 and click on ok it will prompt you to restart the system once, else you can upgrade this version on existing eScan.


User Interface
This chapter discusses the basic features of eScan.

 Default password is set to "admin" for eScan protection center(ePC). Later you can change this password by using ePC.

In this section:
Taskbar / Notification area Icons
Main Application Window
Reports / Logs

Taskbar / Notification area icon
After installation is completed, eScan Protection Center icon will be loaded on the Windows taskbar. This icon indicates the protection status. If the icon is active  (red color), eScan's real time protection is active and running. If the icon has a cross on it , eScan's real time protection is inactive and stopped. Right clicking on this icon, you can scan your computer, download the updates and can also pause protection.

Note : If you right click and then click on pause protection all the eScan features will get disabled. To enable them again right click on ePC icon and then click on "Resume Protection".

Main Application Window
To open the main application window, double click the application icon . This will prompt for the Administrator password. Enter the password and click on the OK button. The eScan Protection Center window opens. If you click on Read Only in the Administrator Password window, modifications / changes of settings are not allowed.